

Alviva Holdings

Alviva Holdings Pty Ltd, based in Johannesburg, is one of Africa's largest providers of information and communication technology (ICT) products and services. The group operates through multiple specialised subsidiaries, delivering a comprehensive range of solutions including ICT distribution, systems integration, cybersecurity, application development, and financing options to support technology adoption by businesses, particularly small and medium-sized enterprises.



INDUSTRY

Information and Communication Technology

COUNTRY

South Africa

WEBSITE

www.alviva Holdings.com

ENDPOINTS

SEATS: 3,000

PRODUCT

ESET Protect Elite, MDR

The Customer

Alviva has a portfolio of over 50,000 active products and partnerships with around 500 OEM suppliers, Alviva serves more than 15,000 customers across sub-Saharan Africa. The company emphasises value for all stakeholders, generating sustainable returns for shareholders, providing efficient channels for suppliers, improving technology access for customers, fostering employee growth through training, and contributing to community and environmental sustainability.



“THE OVERALL EXPERIENCE WITH THE ESET PRODUCTS AND MDR SERVICES HAS EXCEEDED ALL EXPECTATIONS.”

Jordan Hill, Security Engineer at Alviva Holdings Pty Ltd



The Challenge

Before onboarding ESET, Alviva experienced uncertainty with their previous XDR solution, which had been bought out.

The acquisition created concerns about the product's capabilities, stability, and long-term support under new management, leaving Jordan and his team unsure whether their security needs would continue to be met effectively.



The Solution

“All our current ESET products address every issue we previously faced. Our experience with all our ESET solutions, including MDR services, have exceeded expectations, delivering highly efficient and effective protection. The platform allows for simple management of streamlined cybersecurity policies across our various subsidiaries, with a light system footprint and responsive technical support.”

By adopting **ECOS, ESET PROTECT, ESET INSPECT, and ESET MDR**, all these issues were effectively resolved, allowing Jordan and his business to enjoy streamlined, efficient, and reliable cyber security.

KEY BENEFITS

- Easy to manage
- Light footprint on the system
- Prompt technical support

