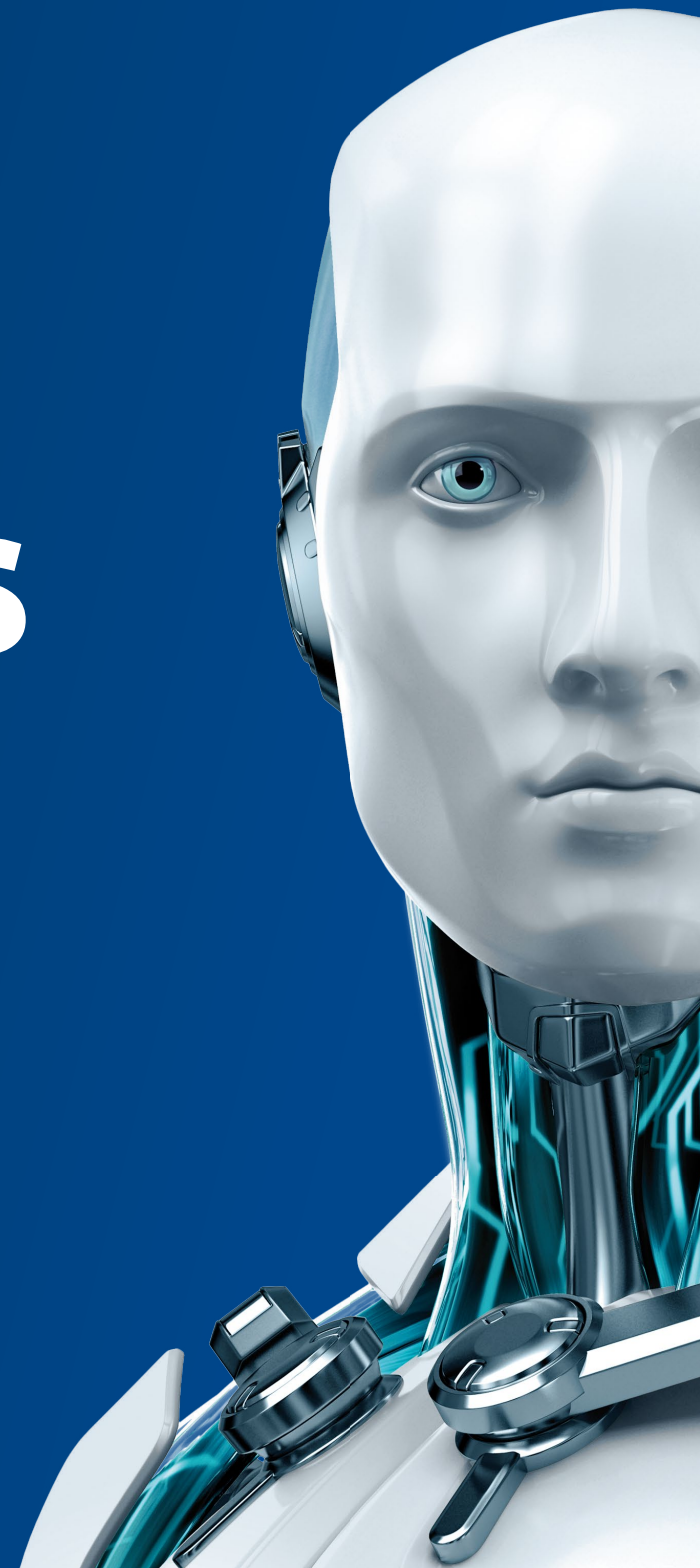# SECURITY SOLUTIONS
FOR HEALTHCARE

ESET® ENJOY SAFER TECHNOLOGY™

Spend more time supporting your clinical and support staff, and freeing them to care for patients, and less time worrying about IT security issues.

Worry less about security and instead focus more on initiatives that will improve patient care. ESET will help you identify, configure and install the right solutions, mitigate risks and plan for a quick recovery if an incident occurs. ESET solutions secure your data and keep your organization up and running so that you can focus on the needs of your operation and your patients.

Meet compliance requirements

Endpoints Security

Ensures that you comply with the current requirements for secure inbound/outbound communication, and secure access to your and patients' data, whether it's online or offline.

ESET Secure Authentication

Adds an ultra-secure level of access to patient and company data, and meets industry regulations for accessing sensitive data by using two-factor authentication (2FA).

Deslock+ Data Encryption

Meets standards for storing and handling sensitive and private data, but still allows that data to be shared among authorized users – i.e. doctors and clinical staff.

Tailored security reports

No-hassle security audits that comply with the legal requirements of your regulatory authorities and demonstrate your commitment to patient data security.

Mobile workforce secured

Data Access Protection

Keeps your mobile workforce's online and offline communications and your patient and company data safe all the time, even when it's outside your company network.

ESET Secure Authentication

Only authorized users are able to access sensitive data and no extra hardware is needed – you just use your mobile phone to generate a unique password.

Deslock+ Data Encryption

ESET encryption keeps sensitive data secure even if it falls into the wrong hands. An easy-to-deploy and -manage encryption solution, which is scalable according to your needs.

ESET Endpoint Security for Android

Allows your admins to stay in control of all your devices without any need for a dedicated mobile device management tool, using ESET Remote Administrator.

Lower costs

RIP & Replace

ESET Endpoints solutions uninstall all redundant anti-malware software during their installation which makes migration to ESET fast, seamless and easy on your resources.

Automation by Agent

All tasks are run by an independent agent directly on the endpoint. IT administrators' day-to-day tasks are minimized, saving time and allowing them to focus on other important or sophisticated tasks.

Virtualization Support

ESET Shared Local Cache prevents scanning of the same files on all VMs. Your VMs run faster because ESET's anti-malware solution won't slow them down.

ESET License Administrator

You get the most out of your licenses, with no seat wasted, with clear overview of license usage in real-time.
Plan and manage resources better.

For more information including all the product features, visit www.eset.com

Choose from among ESET's wide range of IT security products and services to secure your operation and your patients' data.

The options below can be activated individually or in combination, for improved IT security.

Endpoints Security

- Antivirus and Antispyware
- Optimized for the Virtual Environment
- Anti-Phishing
- Web Control
- Device Control
- Firewall
- Low System Demands
- RIP & Replace
- Botnet Protection
- Vulnerability Shield
- Exploit Blocker

Server Security

- **Mail Security** blocks malware, spam, spear phishing scams and unsolicited email messages from entering company network
- **File Security** enforces antimalware on your servers, to keep the OS and sensitive patient files free of threats.
- **SharePoint™ Server Security** protects patient data for healthcare organizations that uses SharePoint as the storage engine.
- **Gateway Security** blocks inbound threats carried in Web and FTP traffic at the network perimeter

ESET Remote Administrator

- Web-console interface with drill-down possibilities
- Utilizes an independent remote administration agent
- ESET Remote Administrator also runs on Linux
- Possibility to deploy as Virtual Appliance
- Server/proxy architecture for network resilience
- Role-Based Management
- Secure peer communication
- Group-centric approach
- Rogue Detection Sensor

ESET Secure Authentication

- Ultra strong, super simple two-factor one-time password authentication
- Helps your operation to comply with industry regulations and keep patient data safe
- Easy one-tap installation on mobile phone or tablet
- Prevents security breaches by validating identities
- Designed for a mobile world
- No extra hardware keeps costs low and users happy
- Flexible integration options

ESET Technology Alliance:
Deslock+ Data Encryption

- Simple and powerful encryption for organizations of all sizes
- Safely encrypts hard drives, removable media, files and email
- FIPS 140-2 Validated 256 bit AES encryption for assured security
- Hybrid-cloud based management server for full remote control of endpoint encryption keys and security policy
- Support for Microsoft® Windows® 8, 8.1 including UEFI and GPT
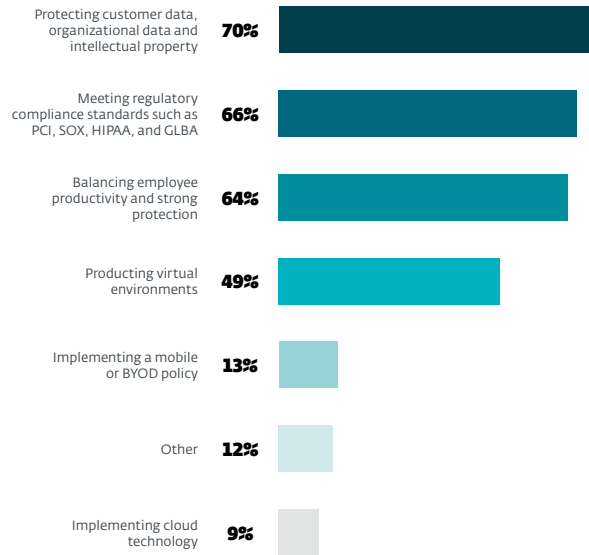- Centralized management

Premium Support

- Highly-trained professionals are at your disposal 365/24/7
- Save on IT-related costs and free up your IT resources to focus on clinical care provision
- Respond to security issues quickly and protect your reputation
- Get priority for your request to increase uptime

For more information including all the product features, visit www.eset.com

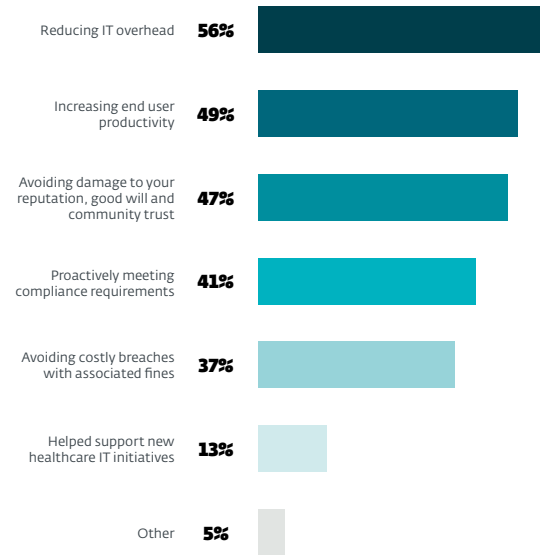## Health care customers most concerned with managing data risk

What security challenges did your organization face when evaluating and deploying ESET?

Protecting customer data, organizational data and intellectual property	**70%**
Meeting regulatory compliance standards such as PCI, SOX, HIPAA, and GLBA	**66%**
Balancing employee productivity and strong protection	**64%**
Producting virtual environments	**49%**
Implementing a mobile or BYOD policy	**13%**
Other	**12%**
Implementing cloud technology	**9%**

Note: survey of 90 Health Care users of ESET Security Solutions. This is a multiple-choice question – response percentages may not add up to 100. Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/charts/710-763-DE7

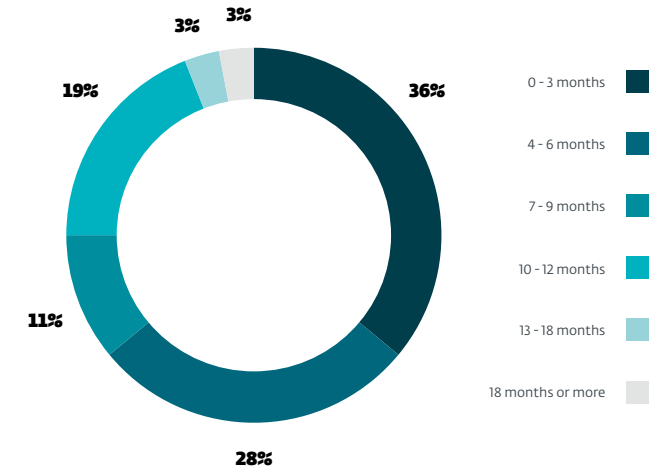## ESET helps secure customers' bottom line

How has deploying ESET helped your bottom line?

Reducing IT overhead	**56%**
Increasing end user productivity	**49%**
Avoiding damage to your reputation, good will and community trust	**47%**
Proactively meeting compliance requirements	**41%**
Avoiding costly breaches with associated fines	**37%**
Helped support new healthcare IT initiatives	**13%**
Other	**5%**

Note: survey of 136 users of ESET Security Solutions. This is a multiple-choice question – response percentages may not add up to 100. Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/charts/5CD-F2A-FD6

64% of ESET customers saw ROI within 6 months

Please estimate how long did it take to realize a return on your investment with ESET security solutions?

- 0 - 3 months — 36%
- 4 - 6 months — 28%
- 7 - 9 months — 11%
- 10 - 12 months — 19%
- 13 - 18 months — 3%
- 18 months or more — 3%

Note: survey of 552 users of ESET Security Solutions. Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/charts/DA4-204-B55

TechFact: ESET satisfies compliance requirements

"Nature Coast EMS-Lecanto has proactively met compliance requirements by deploying ESET."

Steven Scully, System Administrator, Nature Coast EMS-Lecanto

Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/facts/163-B03-CFD

ESET security helps healthcare group focus on patient outcomes and satisfaction

"ESET helps protect our environment and my users so that they can stay focused on what actually makes a difference: improving patient care and satisfaction."

Paul Thomas, IT Director, Orthopedic and Sports Institute

Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/facts/910-76A-362

Lower support cost, greater productivity

"By installing [ESET's] Endpoint [solutions] along with a locked down user environment, we have seen a significant reduction in virus outbreaks resulting in reduced support time and costs, thus freeing up personnel to work on other projects."

John Quinn, Desktop Specialist, Air Medical Group Holdings

Source: TechValidate; http://www.techvalidate.com/product-research/eset-security-solutions/facts/CB9-C1B-DCF