

5 Reasons Manufacturers Choose ESET MDR

ESET offers one of the fastest and most effective MDR services on the market. The key to its power is a winning combination of human and AI capabilities to identify anomalous behavior.

- 1. Comprehensive protection for even the most regulated, air-gapped environments:** Services can be delivered through cloud, but also through on-prem boxes in air-gapped environments, allowing to serve the manufacturing industry that has stringent regulatory standards.
- 2. Real-time detection and resolution within 20 minutes, 24/7/365:** With ESET MDR, proactive threat hunting is powered by global intelligence from over 100 million endpoints. Expert-led investigations detect and contain threats in as little as 5-10 minutes, 20 minutes on average, depending on their severity. MDR provides rapid resolution at the chosen level: immediate threat containment followed by a customer notification with recommended next steps (if necessary), or with MDR Ultimate, threat containment and complete remediation by ESET experts.
- 3. Minimum noise, maximum protection:** AI and human expertise are combined to achieve 99.6% protection rates and minimum false alarms (AV Comparatives, Business Security Test 2024, August – November). ESET uses AI to reduce noise and automate processes, while cybersecurity experts (all in-house, none outsourced) maintain communications and quality control.
- 4. Consolidated dashboards and executive-friendly reports:** Customers get the visibility they need: On-the-ground IT staff access a customizable dashboard that provides single-pane-of-glass visibility with powerful drill-down capabilities; executives get easy-to-read weekly and monthly incident reporting.
- 5. Attractive bundling with flexible pricing:** MDR helps manufacturers save money while complying with industry regulations and cybersecurity insurance standards – through a complete package of protection that includes: next-generation endpoint security, multi-factor authentication (MFA), encryption, and vulnerability and patch management – plus mobile threat defense for each seat you buy at no additional cost.

MDR AS PART OF HOLISTIC SECURITY

ESET MDR or ESET MDR Ultimate services can be purchased as part of specific ESET PROTECT subscription tiers to support multilayered holistic security. These are more comprehensive options combining products and services covering prevention, detection, and response. Managed via a single pane of glass, these include:

ESET PROTECT MDR

Ideal for small and mid-sized businesses

- Management Console
- Modern Endpoint Protection
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Vulnerability & Patch Management
- Extended Detection & Response
- Multi-factor Authentication
- **MDR Service**
- **Premium Support Service**

ESET PROTECT MDR Ultimate

Ideal for enterprise-grade organizations

- Management Console
- Modern Endpoint Protection
- Server Security
- Advanced Threat Defense
- Full Disk Encryption
- Vulnerability & Patch Management
- Extended Detection & Response
- Multi-factor Authentication
- **MDR Ultimate Service**
- **Premium Support Ultimate Service**

Strengthen Your Cybersecurity with ESET MDR

Cybersecurity is an essential part of manufacturers' IT operations. Yet in most cases, it isn't their primary focus, nor should it be. They need to be able to concentrate on their core business, and leave the battle against a diverse, determined, and growing cohort of threat actors to the experts. This is where trusted security partners come in, bringing extensive resources and decades of industry expertise.

ESET MDR, designed for compatibility with diverse manufacturing infrastructure, helps protect your supply chains and operational technology. It ensures seamless integration with your existing ICS and OT security systems, providing a unified security posture for manufacturing environments, reduces the risk of unauthorized access, secures your cloud infrastructure, and facilitates compliance with security governance and regulatory policies.

Tailored services are available to meet the diverse needs of manufacturing businesses of all sizes. It's time to snuff out cyber risk with expert assistance.



**Multilayered,
prevention-first**



**Cutting-edge AI
meets human
expertise**



**World-renowned
threat intelligence**



**Hyperlocal,
personalized
support**



Digital Security
Progress. Protected.

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