

# Penfield Central School District

*“ESET allows us to have greater uptime and reliability of our workstations, in addition to protecting the district’s computer network from threats.”*

Michael DiLalla  
Senior Network Technician



#### INDUSTRY

Education

#### COUNTRY

United States

#### WEBSITE

[www.penfield.edu](http://www.penfield.edu)

#### PRODUCT

ESET PROTECT Entry

## THE CUSTOMER

Penfield Central School District is a K-12 public school district with approximately 5,000 students and 1,000 staff members. Located in suburban Rochester, N.Y., the district covers nearly 50 square miles, including sections of six towns: Penfield, Brighton, Perinton, Pittsford, Macedon and Walworth.



## THE CHALLENGE

The school district, with 4,800 Windows 10 endpoints, faced significant challenges in protecting workstations from web-based threats. Their existing AV solution (from 2009) was ineffective in preventing cyber infections, resulting in considerable downtime as computers needed to be re-imaged. Additionally, the solution lacked a management console, preventing global monitoring of settings and detection of infections.

## KEY BENEFITS

- Seamless deployment and quick setup with central management console and policy configurations
- The solution runs quietly in the background, making it invisible to the end user
- Light footprint with minimal impact on system performance
- Reliable protection provides a secure environment with strong malware defense



## THE SOLUTION

In search of stronger protection and improved management, the Penfield Central School District turned to ESET, a solution trusted for its strong reputation. In 2009, the district made a seamless transition to ESET. ESET’s professional services team helped remove the old AV solution and install ESET, ensuring the clients reported back to the admin server.

*“ESET was quickly configured, policies deployed, and the process was simple, with well-written documentation. The process was invisible to end users, and since 2009, we haven’t had to reimagine a machine due to infection.”*

As an education client, the district appreciates ESET’s lightweight footprint and ease of use.

*“The product provides a secure environment for users, and its reliability means technical support is rarely needed. When support is required, the response is quick and efficient.”*

Nine years in, the district is happy to recommend ESET for its strong IT security, increased uptime, and protection of the network, all of which translate into less downtime for students and staff.

[Learn more about ESET Business Solutions](#)