

# Home Security Company

*“ESET really goes the extra mile to work with you.”*

John  
Senior Manager



**INDUSTRY**  
Physical Security

**COUNTRY**  
United States

**PRODUCT**  
ESET Endpoint Encryption

## THE CUSTOMER

This home security company protects consumers and businesses throughout the country. It currently has 1,200 employees, including a sizeable remote workforce.



## THE CHALLENGE

Like any company that handles confidential information such as phone numbers, addresses, passwords and payment information, this organization needed to maintain complete control over its data. Having a remote workforce that uses laptops—which can be lost or stolen, thereby exposing data to unauthorized users—added to the challenge, said John, a member of the IT security team.

Additionally, the company aimed to comply with the General Data Protection Regulation (GDPR), the EU’s new privacy laws.

## KEY BENEFITS

- ESET provides GDPR-compliant AES 256-bit encryption
- Easily control data on mobile devices
- Excellent product and customer service

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## THE SOLUTION

The solution to these challenges turned out to be endpoint encryption, which is an essential tool for data security. By encrypting files and disks on the organization’s endpoint devices, endpoint encryption renders data unreadable if it falls into the wrong hands. Implementing a strong endpoint encryption solution also meets GDPR requirements.

*“ESET offered the only full disk encryption that had a true DOS boot up, ensuring that the OS on the devices was not in use to help secure the data. It offered GDPR compliant AES 256-bit encryption and a central management console that, in conjunction with their cloud proxy, made it very easy for us to manage our data wherever the devices are in the world.”*

The implementation process was straightforward and hassle-free, requiring only a double-click to install the management console. Endpoint agents were seamlessly deployed either through a GPO push or integrated into the new device build process, ensuring an efficient setup. In addition, employees were pleased that ESET’s powerful encryption solution didn’t impact system performance or disrupt workflows.

*“ESET really goes the extra mile to work with you, they genuinely care about their customers and the products they make for them. Their products just work, too!”*

Since implementing ESET Endpoint Encryption in 2016, the company has been able to secure data remotely and remain PCI compliant. In addition, the encryption solution has helped the move toward alignment with both GDPR and the NIST Cybersecurity Framework.