

Encore Rehabilitation Inc.

"Price and features... it won the contest."



INDUSTRY
Healthcare

COUNTRY
United States

PRODUCT
ESET PROTECT Enterprise

THE CUSTOMER

Encore is a leading physical therapy provider in the Southeastern United States, dedicated to improving the health and well-being of its patients. As a healthcare company, Encore relies heavily on its IT infrastructure to manage sensitive patient data, ensure operational efficiency, and maintain compliance with industry regulations. To protect this critical infrastructure, the company needed a reliable and effective antivirus solution to replace its outdated system.



THE CHALLENGE

Encore faced several challenges when transitioning to a new antivirus solution. One of the biggest hurdles was ensuring a smooth migration process, which required onboarding staff and coordinating the removal of the previous antivirus system while implementing ESET.

"Our main challenge is getting everyone onboard and giving us time to remove our old AV and get ESET installed."

KEY BENEFITS

- Robust antivirus capabilities that exceed the performance of their previous solution.
- Ability to monitor and manage devices, whether on the network or off.
- Smooth transition from the previous antivirus system with minimal disruption.
- Competitive pricing without compromising on features or performance.
- Simplified IT operations with an intuitive interface.



THE SOLUTION

Encore chose ESET after evaluating several vendors based on price, features, and overall effectiveness.

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ESET's robust antivirus capabilities, combined with its competitive pricing, made it the ideal choice for their needs. The solution offered features that not only protected their devices but also provided a seamless experience for their IT team.

One standout feature of ESET is its ability to manage and monitor devices regardless of whether they are connected to Encore's internal network. This flexibility and remote management capability were key advantages over their previous solution.

"It honestly works better because it does not matter if the computer is on our network or not, but we can still track it with ESET."

Since implementing ESET, Encore has experienced significant improvements in their IT security and management capabilities. The solution's user-friendly interface and reliable performance have simplified the IT team's workload and enhanced their ability to monitor and protect devices across the organization. The Encore team describes their overall ESET experience with: *"One word. Great."*

[Learn more about ESET Business Solutions](#)