

# Data Storage and AI Data Infrastructure

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## INDUSTRY

Data Storage

## COUNTRY

United States

## PRODUCT

ESET PROTECT Complete  
ESET Inspect

## THE CUSTOMER

The customer provides advanced storage systems for unstructured data and big data, with a focus on AI, analytics, and high-performance computing (HPC) environments. They cater to enterprise, government, and academic sectors, offering solutions designed to manage vast amounts of critical data in complex and high-demand settings.



## THE CHALLENGE

The company faced significant IT security challenges, particularly with detecting unknown threats and maintaining visibility into endpoint activities.

*"Unknown threats were our biggest challenge, and just not knowing what was happening on our endpoints."*

A major concern was the ability to stop threats before they could execute, rather than dealing with them after the fact. The company sought a solution that would provide real-time insight and control over their IT environment. They needed a solution that was both powerful and user-friendly to streamline security management without overwhelming their IT team.

## KEY BENEFITS

- Proactive defense against known and unknown threats.
- Streamlined visibility and control with easy-to-use centralized management console.
- Enhanced threat prevention stops attacks before execution.



## THE SOLUTION

The company evaluated several vendors before choosing ESET, weighing factors like security effectiveness, usability, and management capabilities. ESET was selected primarily for its strong endpoint protection.

*"It had to first and foremost protect our endpoints at the most basic level, better than other vendors we were evaluating."*

Impressed with ESET's endpoint protection, the company then focused on the management capabilities. ESET's centralized management system stood out by enabling their IT teams to easily monitor the entire fleet of devices and take swift action when necessary.

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With ESET, the company could gain deeper visibility into endpoint activity and respond immediately to emerging threats, significantly improving their ability to protect against both known and unknown risks.

The company has been very satisfied with their experience using ESET. Both the endpoint protection and the ESET Protect management platform have met their needs, offering a comprehensive solution for their IT security challenges.

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