ESET Partner Case Study

Deeptree, Inc.

"We want, and our clients deserve, best-in-class protection. ESET was the clear winner."

Peter House
CEO

INDUSTRY
IT Services

COUNTRY
United States

WEBSITE
https://deeptree.tech

PRODUCT
ESET PROTECT Elite

THE CUSTOMER

Deeptree, Inc. is an Alaska-based managed services provider serving small businesses, non-profits, and healthcare organizations. As a trusted technology partner to its clients, Deeptree is committed to delivering enterprise-grade cybersecurity solutions that provide strong protection without adding unnecessary complexity.

THE CHALLENGE

Prior to implementing ESET, Deeptree relied on an endpoint security solution that focused primarily on stopping attacks at execution. While effective in some scenarios, the solution lacked visibility into changes occurring on disk, creating opportunities for attackers to establish persistence before being detected. As a result, Deeptree was forced to perform digital forensics and incident response (DFIR) investigations on multiple systems after threat actors gained an initial foothold.

The company sought a lightweight endpoint security solution that could integrate seamlessly with its preferred XDR platform, Stellar Cyber, while delivering the level of protection its clients expect.

KEY BENEFITS

- Best-in-class endpoint protection that integrates with existing infrastructure
- Significant reduction in DFIR investigations
- Improved detection of attacks before persistence is established
- Lightweight protection suitable for diverse customer environments

THE SOLUTION

During its evaluation, Deeptree compared ESET against many leading endpoint security vendors. ESET ultimately stood out for its proven protection capabilities, interoperability with third-party platforms, and evidence-based visibility within the management console.

"ESET was the clear winner due to its best-in-class protection, 'plays well with others' capabilities, and evidence-based protection in the console. "

Because Stellar Cyber serves as Deeptree's preferred single pane of glass, the company prioritized finding an endpoint protection platform that would integrate well within its broader security ecosystem.By combining ESET's prevention-first approach with Stellar Cyber's XDR capabilities, Deeptree built a layered security architecture designed to stop threats before they can gain a foothold.

"Our biggest benefit so far has been the reduced run rate on DFIR activities. We have been using ESET for over six months and have yet to have an attacker get a foothold."

The transition required some adjustment as the team became familiar with ESET's broader capabilities, but the results have exceeded expectations.

"The payoff has been worth it. We are very happy with ESET."

Learn more about ESET's MSP Program

ESET is a globally recognized, privately owned cybersecurity company founded in 1992, protecting over 1 billion users and 500,000 businesses worldwide. www.eset.com