

Healthcare Organization

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Michael Antwan
IT Security Engineer



INDUSTRY

Healthcare

COUNTRY

United States

PRODUCT

ESET PROTECT Enterprise,
Premium Support Essential

THE CUSTOMER

An Arizona-based healthcare organization operates a clinical integration network, connecting physician practices and hospitals to enhance patient care. With over 1,200 practice locations and partnerships with multiple hospitals, they focus on value-based care, offering patients access to a wide range of insurance plans, including Medicare and commercial options.



THE CHALLENGE

The organization faced challenges in securing its endpoints against evolving cyber threats. They needed a solution that could proactively detect and mitigate security risks, effectively remove malicious software, and provide remote security management across multiple devices. Ensuring seamless protection across their network was essential to maintaining the integrity of sensitive data and supporting their IT team's ability to respond to threats efficiently.



THE SOLUTION

The organization selected ESET PROTECT Enterprise to secure 400 endpoints. After evaluating several solutions, the IT team was impressed with ESET's advanced threat protection which they felt offered stronger endpoint protection than the default Windows Defender, ensuring greater security for their infrastructure.

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ESET PROTECT Enterprise delivers comprehensive security with extended detection and response (XDR) capabilities, providing full ecosystem visibility, advanced threat hunting, and proactive response options.

The team opted for the Premium Support Essential service to ensure a smooth rollout and to provide responsive support for customized configurations.

KEY BENEFITS

- Stronger endpoint protection as compared to default security solutions
- Comprehensive security and XDR capabilities
- Remote security management
- Broad compatibility
- Reliable support

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