

Riviera Utilities

“ESET gives us centralized control, making it easy to deploy, monitor, and respond to threats. With advanced threat defense, full disk encryption, and real-time protection, we have the comprehensive security we need to protect our business.”

Jay Lashley
Cyber Security Engineer
Riviera Utilities



INDUSTRY
Public Utilities

COUNTRY
United States

WEBSITE
www.rivierautilities.com

PRODUCT
ESET PROTECT Advanced

THE CUSTOMER

Riviera Utilities, based in Foley, Alabama, provides essential utility services—including electric, water, wastewater, natural gas, internet, and cable TV—to the residents of South Baldwin County. With a strong commitment to serving the community, Riviera Utilities relies on a secure and efficient IT infrastructure to maintain uninterrupted operations and protect critical systems.



THE CHALLENGE

Riviera Utilities encountered major IT security challenges due to the limitations of their previous solution. Without a centralized management console, monitoring, updating, and deploying devices across the network was inefficient and cumbersome. Additionally, its reliance on definition-based malware detection left the organization exposed to Zero-Day threats, increasing the risk of emerging cyberattacks.

KEY BENEFITS

- Advanced threat defense including host-based intrusion prevention, application firewall, and zero day threat protection
- Full Disk Encryption to safeguard sensitive data
- Centralized management



THE SOLUTION

Riviera Utilities selected ESET PROTECT Advanced to secure over 500 devices, confident in ESET's detection capabilities and ease of management. Having previous experience with ESET, the team trusted its reliability.

“I had personal experience with the ESET product line at a previous company and was satisfied with its performance.”

ESET PROTECT Advanced has significantly strengthened Riviera Utilities' cybersecurity posture by providing a centralized management console for seamless security administration across all endpoints.

“ESET PROTECT provides centralized management of ESET products across workstations and servers, enabling efficient deployment, monitoring, and response to security threats.”

The platform combines proactive threat prevention with advanced detection technologies, including host-based intrusion prevention, an application firewall, and full disk encryption—ensuring the level of protection Riviera Utilities needs.

“ESET's security solutions offer robust features including advanced threat defense, full disk encryption, and real-time protection, ensuring comprehensive security for various business environments.”

With ESET PROTECT Advanced, Riviera Utilities now benefits from a powerful, easy-to-manage security solution that delivers comprehensive protection, ensuring their network and data remain secure against evolving cyber threats.

[Learn more about ESET Business Solutions](#)