ESET Customer Case Study

# County Government

*"ESET has proven to be a product that is great at what it does to protect computers and users, with minimal overhead on the resource usage."*

**INDUSTRY**
Government

**COUNTRY**
United States

**PRODUCT**
ESET PROTECT Complete

## THE CUSTOMER

This county government provides essential services to its citizens, including tax administration, elections, law enforcement, courts, land assessments, and licensing. Their IT infrastructure must protect sensitive citizen data while adhering to HIPAA, CJIS, and NIST cybersecurity standards.

## THE CHALLENGE

Managing cybersecurity across the county's enterprise environment was challenging. Default antivirus solutions were difficult to administer and lacked flexibility for applying specific policies in complex areas of the environment. Rising ransomware threats in neighboring jurisdictions further highlighted the need for a more robust solution.

### KEY BENEFITS

- Advanced ransomware protection
- Centralized management with intuitive console
- Efficient threat response reduces IT time spent investigating and remediating issues
- Scalable enterprise solution grows with the organization's needs
- Proven reliability with strong track record

## THE SOLUTION

Citing the possibilitiy of a ransomware attack as their primary concern, the county selected ESET to safeguard its IT environment. ESET's proven track record against modern threats made it the right choice.

*"The logs show that ESET has consistently defended us from the growing cybersecurity threats our small county faces. ESET has been there protecting us from rootkits, unauthorized scripts, and, of course, ransomware."*

With ESET, IT staff now spend less time investigating threats and more time on other priorities. The solution's minimal impact on system resources and centralized management has simplified operations while providing comprehensive protection across all endpoints.

Growing over time from a basic antivirus product, the county now uses ESET PROTECT Complete to secure more than 1,500 devices. In addition to advanced threat defense, this comprehensive security offering includes protection for cloud applications, email security, full disk encryption, and automatically tracked patch vulnerabilities to further strengthen the security posture.

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