

PM Packaging

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Raul Vega
IT Coordinator



INDUSTRY
Manufacturing

WEBSITE
<https://pmpackaging.com/>

COUNTRY
Mexico and United States

PRODUCT
ESET PROTECT Entry, Premium Support Essential

THE CUSTOMER

PM Packaging is a leader in custom retail paperboard packaging, helping brands stand out with creative, high-quality folding cartons and specialty finishes. With over 40 years of experience and facilities in the U.S. and Mexico, the company serves diverse industries from cosmetics and food to healthcare and retail. Their operations depend on reliable IT systems to support production, design, and customer service across multiple locations.



THE CHALLENGE

Like many manufacturers, PM Packaging faced constant exposure to online threats.

Protecting a large, distributed workforce while maintaining productivity was critical.

KEY BENEFITS

- Proven reputation for excellence in cybersecurity
- Easy-to-manage centralized console provides a holistic view of all protected endpoints
- Premium support boosts cyber resilience with prompt assistance 24/7/365.



THE SOLUTION

PM Packaging deployed over 500 seats of ESET PROTECT Entry, paired with ESET Premium Support Essential, to safeguard their environment. For the IT team, ESET stood out for its reputation and enterprise-grade security.

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ESET PROTECT Entry offers modern, multilayered endpoint protection powered by advanced machine learning, all through an easy-to-use management console. The transition was seamless, and the benefits were immediate.

"ESET has been a very powerful tool that allows us to keep track of our protected devices, protecting the company against viruses and other cyberattacks."

ESET Premium Support Essential delivers prompt assistance from ESET at any hour of the day or night, including weekends and public holidays. The expert team helps set up the product right from installation and supports business continuity and overall cyber resilience throughout the customer lifecycle.

With multilayered protection, lightweight performance, and responsive support, PM Packaging has gained peace of mind and confidence in its defenses.

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