

# Charter Oak Unified School District

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Eric Martinez  
Director of Technology & Information Systems



**INDUSTRY**  
Education  
**COUNTRY**  
United States  
**WEBSITE**  
[www.cousd.net](http://www.cousd.net)  
**PRODUCT**  
ESET PROTECT Advanced

## THE CUSTOMER

Charter Oak Unified School District is a California-based public school district serving a tri-city community of K–12 students, along with a robust adult education program. As a modern educational institution, the district depends on technology to deliver learning experiences, manage student data, and enable communication across departments. With hundreds of endpoints to operate, their IT team required a security solution that could scale across a diverse ecosystem without disrupting performance.



## THE CHALLENGE

As the district's IT environment grew more complex, so did the need for a modern endpoint security solution. They required a centralized platform capable of real-time scanning, behavior-based threat detection, and frequent updates to stay ahead of emerging threats. Their previous solution relied on outdated detection methods, was slow to respond to new risks, and placed a heavy burden on system performance.

## KEY BENEFITS

- Centralized management for visibility and control across all endpoints
- Real-time, behavior-based threat detection with frequent updates
- Lightweight performance that doesn't slow down staff or student workstations
- Exceptional technical and account support delivering a complete service experience



## THE SOLUTION

The district required a solution that could offer strong protection without negatively impacting device performance—essential in an educational setting where uptime and speed are critical. ESET quickly rose to the top of the vendor list.

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The district deployed ESET PROTECT Advanced across more than 1,000 devices, gaining multilayered protection and advanced threat defense through a streamlined, easy-to-use console. With a proven track record against ransomware, zero-day attacks, and other evolving threats, ESET delivers the security and simplicity their team can count on.

*"ESET is on the forefront of growth in features and its approach in handling threat detection."*

Beyond strong product performance, Charter Oak values ESET's customer-focused approach, delivering responsive and reliable support exactly when it's needed.

*"Our overall experience has been positive. If I had to highlight a standout benefit thus far, I would have to say that the support we have received from not only the technical side of the house but also our account manager. It has been a pretty good top down experience for us."*

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