



# PROTECT MDR

Continuous protection of your IT environment, with complete cyber risk management and world-class ESET expertise on call



Console



Modern  
Endpoint  
Protection



Server Security



Advanced  
Threat Defense



Full Disk  
Encryption



Vulnerability  
& Patch  
Management



Cloud  
Application  
Protection



Mail Security



Extended  
Detection and  
Response (XDR)



MDR Service



Premium  
Support



Multi-Factor  
Authentication

Progress. Protected.



Console



Modern Endpoint Protection



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Advanced Threat Defense



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Cloud Application Protection



Mail Security



Extended Detection and Response (XDR)



MDR Service



Premium Support



Multi-Factor Authentication

Organisations now need increased visibility into their endpoints and networks to ensure that emerging threats, careless employee behaviour, or unwanted applications do not endanger their profits or reputation. **ESET PROTECT MDR** combines our best protection, products and services—plus Managed Detection and Response (MDR) and Premium Support services—with direct assistance from ESET experts. Benefit from advanced threat detection technology to combat previously unseen threats, a zero-trust approach to network security, and full-disk encryption capability with multi-factor authentication for enhanced data protection.

Among the extra security offered by ESET PROTECT MDR is an extra layer of protection for your Microsoft 365 cloud email, collaboration and storage or mail servers, that delivers continuous vulnerability assessment with risk-based prioritisation and remediation to reduce your exposure to attack, and breach prevention thanks to threat monitoring, enterprise-grade visibility, proactive threat hunting, and incident investigation and response.

This solution strengthens security readiness, helps detect advanced persistent threats, stops fileless attacks, blocks zero-day threats, protects against ransomware, and prevents company policy violations.

## HOW YOUR ORGANISATION WILL BENEFIT

- Accelerate detection, containment and remediation of cybersecurity incidents with ESET expertise via the included Managed Detection and Response (MDR) service.
- Get prompt assistance from ESET at any hour of the day or night, including weekends and public holidays.
- Unique behaviour and reputation-based detection that is fully transparent to security teams and gives them real-time feedback gathered from over 100 million endpoints in our LiveGrid.
- Improved protection against ransomware and zero-day threats via cloud-based sandboxing technology.
- Corporate endpoints and mobiles protected by ESET LiveSense advanced multilayered technology.
- Protection against disruption caused by email-based attacks and malware in Microsoft 365 cloud applications.
- ESET Vulnerability & Patch Management to actively track vulnerabilities in operating systems and common applications, with automated patching across all endpoints.
- Decreased security risks thanks to multi-factor authentication capabilities that protect your common systems and applications.

# A FULL SPECTRUM OF CAPABILITIES



## PREVENT, REACT, FORESEE

ESET PROTECT MDR provides managed detection and response (in the form of **ESET Detection & Response Ultimate**), powered by ESET's global threat intelligence team. This expertise brings research excellence to the response process, meaning you get:

- Access to additional, specialised security expertise
- Increased cyber detection and response capabilities
- Prompt assistance from ESET to respond to complex situations
- Reduced pressure on your in-house security team, with a scalable 24/7 security capability
- Support for cloud and hybrid environments
- Improved overall security posture
- 24/7 automated monitoring
- Guaranteed response times
- XDR deployment and optimisation
- Suspicious behaviour investigation
- Digital forensics
- Proactive Threat Hunting and Threat Monitoring



## ESET'S XDR-ENABLING TOOL

ESET's XDR-enabling solution, **ESET Inspect**, boosts breach prevention by delivering enhanced visibility, threat hunting, and incident response capabilities that are designed to mitigate any discovered threats.

- ESET Inspect analyzes vast amounts of data in real time, so no threat goes undetected
- Offers synchronised detection and remediation of threats in multiplatform environments
- Flexible deployment options, via cloud or on-prem installation, according to your priorities



## ADVANCED PROTECTION FOR EMAIL AND CLOUD COLLABORATION OR STORAGE

**ESET Cloud Office Security** provides advanced protection for Microsoft 365 applications by means of an easy-to-use cloud console. The combination of spam filtering, anti-malware scanning and anti-phishing helps to protect your company communications and cloud storage.

- Includes advanced threat defense capability with ultimate protection against new, never-before-seen threat types, especially ransomware
- Visibility in detections and quarantine via anytime-accessible console
- Automatic protection of new user mailboxes.
- Immediate notification when detection of malware occurs

**ESET Mail Security** provides an additional layer of defense at the server level to prevent spam and malware from ever reaching users' mailboxes.



## EXPERT HELP RIGHT FROM THE START

**ESET Premium Support Advanced** provides expert help to set up your ESET IT security products, right from their installation. It greatly lowers the number of potential issues down the line, and is available 24/7/365 to address your IT security setup and deployment needs.

- Immediate response, guaranteed by SLA
- HealthCheck service
- Deployment & Upgrade



## ACTIVELY ASSESS & FIX VULNERABILITIES ACROSS ALL YOUR ENDPOINTS

**ESET Vulnerability & Patch Management** actively tracks vulnerabilities in operating systems and common applications and enables automated patching across all endpoints, managed via our unified platform.

- Manage patching centrally from the ESET PROTECT Cloud console
- Automate your scanning with customisable schedule settings
- Filter, group and sort vulnerabilities based on their severity
- Choose from automatic and manual patching options
- Customise your patching policies



## ADVANCED THREAT DEFENSE WITH CLOUD SANDBOXING TO PREVENT RANSOMWARE

**ESET LiveGuard Advanced** provides proactive protection against new, never-before-seen threats by executing all submitted suspicious samples in an isolated and powerful cloud sandbox environment, in order to evaluate their behaviour using threat intelligence feeds, ESET's multiple internal tools for static and dynamic analysis, and reputation data.

- Advanced unpacking & scanning
- Cutting-edge machine learning
- In-depth behavioural analysis
- Cloud sandboxing



## CONSOLE—ESET'S UNIFIED PLATFORM INTERFACE

**ESET PROTECT** is a cloud-based or on-prem multifunctional remote network security management tool for ESET business security products across all operating systems. It enables one-click security deployment and the cloud console gives you network visibility without the need to buy or maintain additional hardware, reducing total cost of ownership.

- Seamless setup and deployment
- Cloud deployment does not require additional hardware or software
- Single point of network security management
- Saves time with automated tasks



## POWERFUL ENCRYPTION MANAGED NATIVELY BY ESET PROTECT

**ESET Full Disk Encryption** is a feature native to the ESET PROTECT console. It allows one-click deployment and encryption of data on connected Windows and Mac endpoints. ESET Full Disk Encryption significantly increases your organisation's data security and helps you comply with data protection regulations.

- Manage encryption on Windows and macOS machines
- Encrypt system disks, partitions or entire drives
- Deploy, activate and encrypt devices in a single action



### MULTILAYERED ENDPOINT PROTECTION INCLUDING SERVER SECURITY

**ESET Endpoint Security** provides strong malware and exploit prevention and can detect malware before, during and after execution. Now it also features anti-password guessing technology.

**ESET Server Security** provides lightweight multilayered server protection, to ensure business continuity.

- Block targeted attacks
- Prevent data breaches
- Stop fileless attacks
- Detect advanced persistent threats



### SINGLE-TAP, MOBILE-BASED MULTI-FACTOR AUTHENTICATION

**ESET Secure Authentication** is an easy-to-use, effective mobile-based multi-factor authentication (MFA) solution that will protect your organisation from vulnerabilities caused by weak passwords and unauthorised access attempts.

- Simple, one-tap authentication for users
- Push notification
- Supports your existing tokens and hardware keys
- VPN, RDP and Outlook authentication



# About ESET

**WHEN TECHNOLOGY ENABLES PROGRESS, ESET® IS HERE TO PROTECT IT.**

ESET brings over 30 years of technology-driven innovation and provides the most advanced cybersecurity solutions on the market. Our modern endpoint protection is powered by unique ESET LiveSense® multilayered security technologies, combined with the continuous use of machine learning and cloud computing. Backed by the world's best threat intelligence and research, ESET products offer the perfect balance of prevention, detection and response capabilities. With high usability and unparalleled speed, we are dedicated to protecting the progress of our customers, ensuring maximum protection.

## ESET IN NUMBERS

**1bn+**

protected  
internet users

**400k+**

business  
customers

**195**

countries and  
territories

**13**

global R&D  
centers

## SOME OF OUR CUSTOMERS



protected by ESET since 2017  
more than 9,000 endpoints



protected by ESET since 2016  
more than 4,000 mailboxes



protected by ESET since 2016  
more than 32,000 endpoints



ISP security partner since 2008  
2 million customer base

## RECOGNITION



ESET received the Business Security APPROVED award from AV - Comparatives in the Business Security Test in December 2022.



ESET consistently achieves top rankings on the global G2 user review platform and its solutions are appreciated by customers worldwide.



ESET has been recognised as a 'Top Player' for the fourth year in a row in Radicati's 2023 Advanced Persistent Threat Market Quadrant.

