



OVERVIEW

CLOUD OFFICE SECURITY

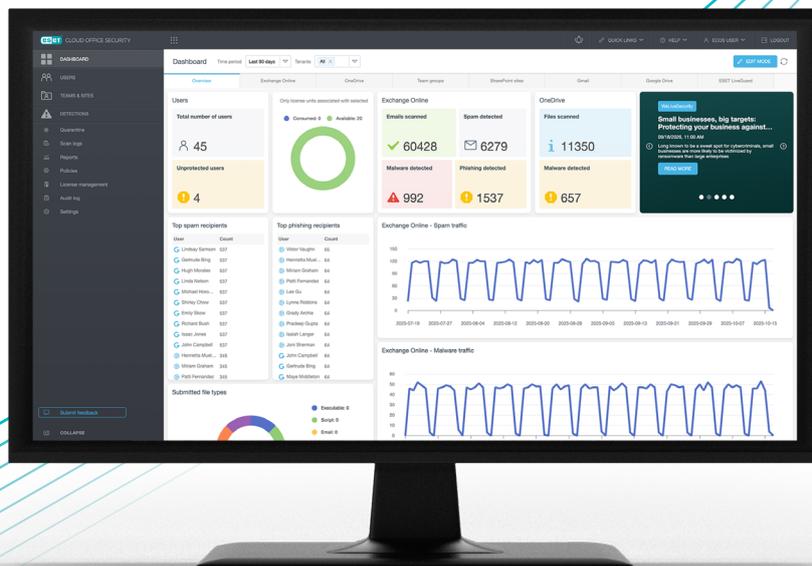
Advanced protection for cloud email,
collaboration and storage, with
proactive threat defense

Progress. Protected.

What is ESET Cloud Office Security?

ESET Cloud Office Security provides advanced protection for Microsoft 365 and Google Workspace applications with ultimate zero-day threat defense capabilities.

ESET Cloud Office Security is our Integrated Cloud Email Security (ICES) or Cloud-native, API-enabled Email Security (CAPES) solution. Its combination of spam filtering, antimalware scanning, anti-phishing and advanced threat defense with cloud sandboxing helps to protect your company's communications, collaboration and cloud storage. Our easy-to-use cloud console gives you an overview of detected items and immediately notifies you when a detection occurs.



The solution has a dedicated management console that's accessible anywhere.

Why enhance the security of collaboration tools?

As cloud email becomes more prevalent and business email attacks increase, strengthening defenses is crucial. Boost your cyber resilience by implementing a security solution that will fortify your collaboration tools. ESET Cloud Office Security provides an additional advanced layer of protection, complementing the built-in security features from Microsoft or Google. It helps protect your company against infections, minimizes work disruption due to unsolicited messages, and helps prevent targeted attacks as well as never-before-seen types of threats, especially ransomware.

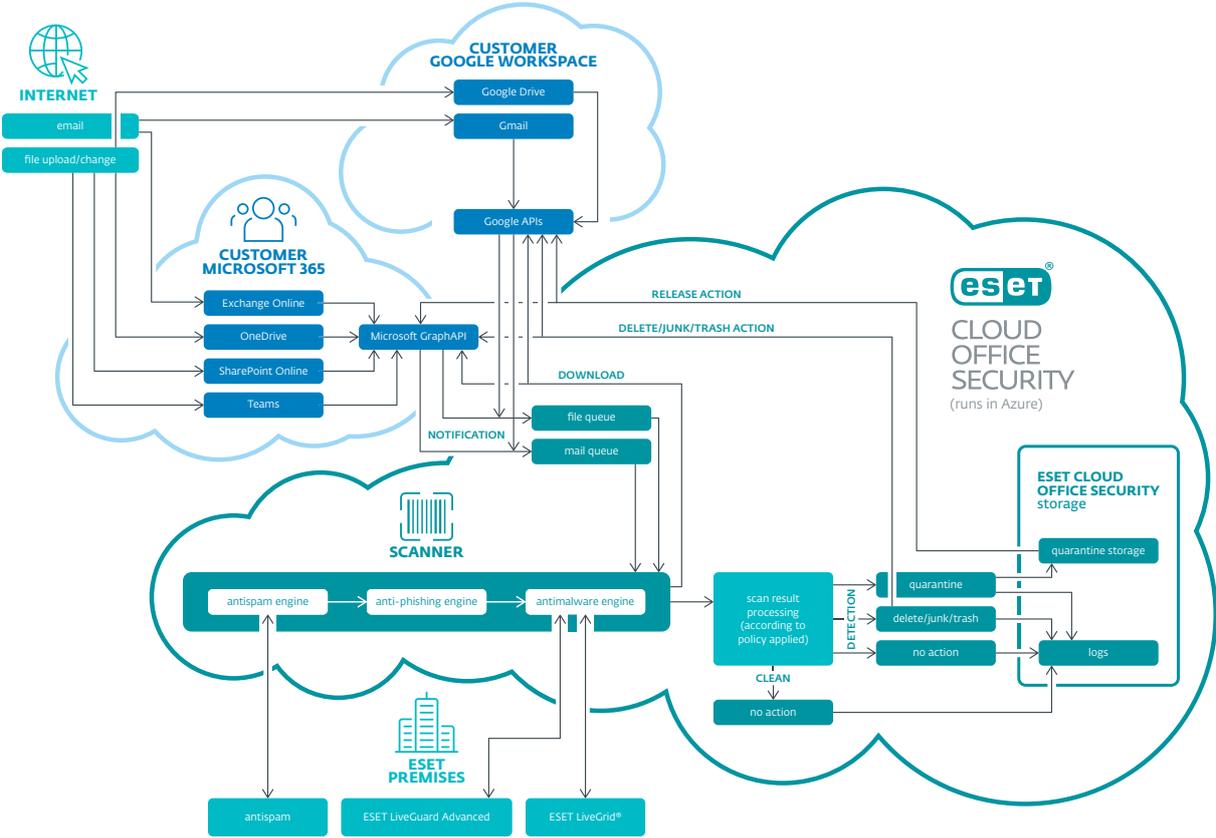
Effectiveness in numbers*:

- ✓ 1,300,000 email threats detected
- ✓ 3,000,000 phishing emails blocked
- ✓ 200,000,000 spam emails captured
- ✓ 600,000 non-email threats originated from OneDrive, SharePoint, Teams and Google Drive

*2025 data

- Helps ensure infection-free company communications and collaboration
- Minimizes adverse effects of unsolicited messages on everyday productivity
- Prevents incoming external emails from being used as a channel for targeted attacks

How it works



Use Cases



A company owner wants to apply specific measures to minimize cybersecurity risks and maintain business continuity.

SOLUTION

- ✓ The company admin can inspect the quantity of spam, malware or phishing emails detected by ESET Cloud Office Security, and identify which users are most frequently targeted by malicious emails.
- ✓ The admin can observe at what times most spam is received by the company.
- ✓ Based on the data and insights, the admin is able to prepare a report with relevant information for executives.



Ransomware tends to enter unsuspecting users' mailboxes through email.

SOLUTION

- ✓ ESET Cloud Office Security automatically submits suspicious email attachments to ESET LiveGuard Advanced.
- ✓ ESET LiveGuard Advanced analyzes the sample in an isolated cloud sandbox environment, then submits the result back to ESET Cloud Office Security, usually within five minutes.
- ✓ ESET Cloud Office Security detects and automatically remediates attachments that contain malicious content.
- ✓ The malicious attachment does not harm the user or company network.



Frequent exchange of large files on company cloud storage between internal and external people.

SOLUTION

- ✓ Sensitive company data on OneDrive or Google Drive needs to be protected with an additional layer of security.
- ✓ The admin can activate a third-party cloud security solution such as ESET Cloud Office Security to protect the company's Microsoft 365 or Google Workspace apps.
- ✓ A powerful antimalware engine scans all new and changed files and prevents the spread of malware through OneDrive or Google Drive across multiple devices.

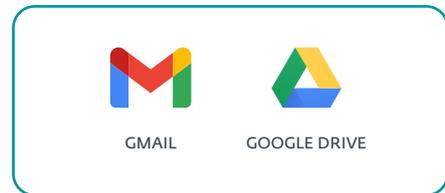
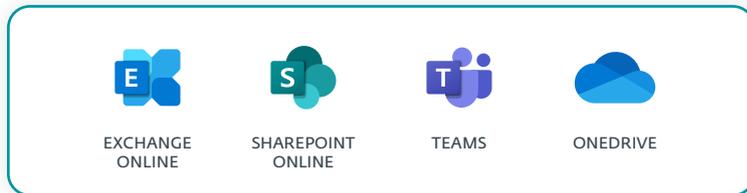


The needs of a specific group of employees must be balanced with the need to keep the company secure.

SOLUTION

- ✓ Admin can configure different protection settings for each unit, or even per user.
- ✓ So if a small team in the company wants to receive emails important for their work (e.g. marketing newsletters), the admin can set up a policy and disable antispam for this group.
- ✓ The company remains protected against malware, and the majority of employees don't receive any spam.

Protect emails and files shared or stored in the cloud



ANTISPAM

Now using an enhanced, award-winning engine with improved performance, this essential component filters all spam emails and keeps user mailboxes free of unsolicited or undesired messages.

ANTI-PHISHING

ESET Cloud Office Security prevents users from accessing phishing sites by scanning the subject and body of incoming emails for suspicious links (URLs). These links are checked against a constantly updated database of known phishing sites.

ANTIMALWARE

Scans all incoming emails and attachments as well as all new and changed files. This helps to keep users' mailboxes free of malware and prevents the spread of malware through cloud storage across multiple devices.

ADVANCED THREAT DEFENSE

Cloud-based technology that uses advanced scanning, cutting-edge artificial intelligence, cloud sandboxing and in-depth behavioral analysis to prevent targeted attacks and new, never-before-seen threats, especially ransomware. ESET LiveGuard Advanced provides proactive threat prevention against zero-day attacks with autonomous remediation.

ANTISPOOFING

Built on a robust rule engine, Antispoofing protects the organization by detecting and blocking fraudulent emails that mimic legitimate sources. It ensures secure communication and helps prevent phishing attacks through advanced email verification technology.

MALICIOUS QR CODE DETECTION

Detects potential phishing attacks by identifying QR codes in emails, extracting embedded links, and scanning them using ESET's anti-phishing, antimalware and antispam engines. This helps block malicious URLs before users can access them.

MALICIOUS CALENDAR INVITE PROTECTION

Scans calendar invites and related emails for spam, phishing links, malware, suspicious attachments and embedded QR codes. If a threat is detected, both the email and the calendar event are automatically removed, preventing fake meeting requests from reaching users.

HOMOGLYPH PROTECTION

Scans emails for characters from other alphabets, e.g. Cyrillic and Greek, that appear identical to Latin characters but are different, thereby linking to a different address. This ensures your organization is better protected against attacks that mimic legitimate email addresses, enhancing overall email security.

ROLE-BASED ACCESS CONTROL

Allows assigning precise user permissions based on roles, helping protect sensitive data and ensure compliance. Designed for government, enterprise, and MSP environments, it offers granular RBAC – for example, restricting a junior analyst from accessing HR emails. Access levels can be tailored to match user responsibilities, giving organizations full control with minimal complexity.

NATIVE MULTITENANCY AND MSP SUPPORT

ESET Cloud Office Security has been designed from the ground up to support multi-tenant management with tens of thousands of users. This makes it a suitable tool not only for small and medium-sized businesses but also for managed service providers (MSPs).

QUARANTINE MANAGER

Admins can inspect objects in this storage section and decide to delete or release them. This feature offers easy management of emails and files that have been quarantined by our technology. On top of that, admins can download quarantined items and investigate them with other tools locally.

AUTOMATIC PROTECTION

With this option enabled, admins can be sure that new users created within Microsoft 365 and Google Workspace tenants will be automatically protected without the need to go to the console to add them separately.

EMAIL RULES WITH PRE-MADE TEMPLATES

Saves time and streamlines email rule management with ready-to-use templates that can be enabled instantly and customized as needed – no need to start from scratch. Smart Rules provide advanced variables beyond standard options, offering more flexibility and control with minimal effort. Perfect for users seeking powerful automation without added complexity.

NOTIFICATIONS

When a suspicious new activity is detected within ESET Cloud Office Security, it can send an email immediately to notify admins or users of the threat.

EMAIL CLAWBACK

Swiftly and easily quarantines potentially malicious emails, protecting the organization from email-borne threats and minimizing downtime. Retracted emails can be restored with a single click.

COMPROMISED USER ACCOUNT SUSPENSION

Allows administrators to immediately suspend accounts suspected of compromise, logging users out and blocking further access until the investigation is complete. No data is deleted, but access to emails and files is halted, helping prevent breaches or data leaks while the incident is contained.

TRY BEFORE YOU BUY

Test our extra layer of advanced protection for Microsoft 365 and Google Workspace and see how quick and easy it is to deploy. Experience its reliability, convenience and easy management. Contact our experts to request a free trial subscription for up to 25 seats.

Features

EXCHANGE ONLINE AND GMAIL PROTECTION

ANTISPAM ✓

ANTI-PHISHING ✓

ANTIMALWARE ✓

ANTISPOOFING ✓

QUARANTINE ✓

ESET LIVEGUARD ADVANCED ✓

PROTECTION FOR TEAMS AND SHAREPOINT ONLINE

ANTIMALWARE ✓

QUARANTINE ✓

ESET LIVEGUARD ADVANCED ✓

PROTECTION FOR ONEDRIVE FOR BUSINESS AND GOOGLE DRIVE

ANTIMALWARE ✓

QUARANTINE ✓

ESET LIVEGUARD ADVANCED ✓

CLOUD MANAGEMENT CONSOLE

LICENSE MANAGEMENT ✓

AUTOMATIC PROTECTION ✓

DASHBOARD WITH SECURITY STATISTICS ✓

DETECTIONS EMAIL NOTIFICATIONS ✓

ADVANCED FILTERING OF DETECTIONS ✓

MANAGEMENT OF QUARANTINE ✓

POLICY-BASED PROTECTION SETTINGS ✓

ROLE-BASED ACCESS CONTROL ✓

MULTITENANCY ✓

CUSTOMIZABLE REPORTS ✓

EMAIL RULES WITH PRE-MADE TEMPLATES ✓

LOCALISATION TO 21 LANGUAGES ✓

DARK MODE AVAILABLE ✓

CUSTOMIZABLE DASHBOARDS ✓

This is ESET

Proactive defense. Minimize risks with prevention.

Stay one step ahead of known and emerging cyber threats—targeted attacks, zero-day threats, ransomware, phishing, and more—with our AI-Native, prevention-first approach. ESET combines the power of AI and human expertise to deliver easy and effective protection.

Experience best-in-class, science-driven security, backed by over 30 years of in-house global cyber threat intelligence. Our extensive R&D network, led by industry-acclaimed researchers, powers our award-winning, cloud-first cybersecurity platform. ESET solutions are highly

customizable, include local support, and have minimal impact on performance.

ESET protects your business so you can unlock the full potential of technology.

ESET IN NUMBERS

1bn+

protected
internet users

500k+

business
customers

178

countries

11

global R&D
centers

SOME OF OUR CUSTOMERS



protected by ESET since 2017
more than 9,500 endpoints



protected by ESET since 2016
more than 4,000 mailboxes



protected by ESET since 2016
more than 23,000 endpoints



ISP security partner since 2008
2 million customer base

RECOGNITION



Winner of the **Best Enterprise Endpoint**
and **Best Small Business Endpoint**
awards at the SE LABS Awards 2025



Named a **Customers' Choice** in Gartner®
Peer Insights™ **"Voice of the Customer"**
Endpoint Protection Platforms report 2026



Named a **Leader** in Frost Radar: Endpoint
Security 2025, demonstrating excellence
in growth & innovation

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