OVERVIEW

PROTECT

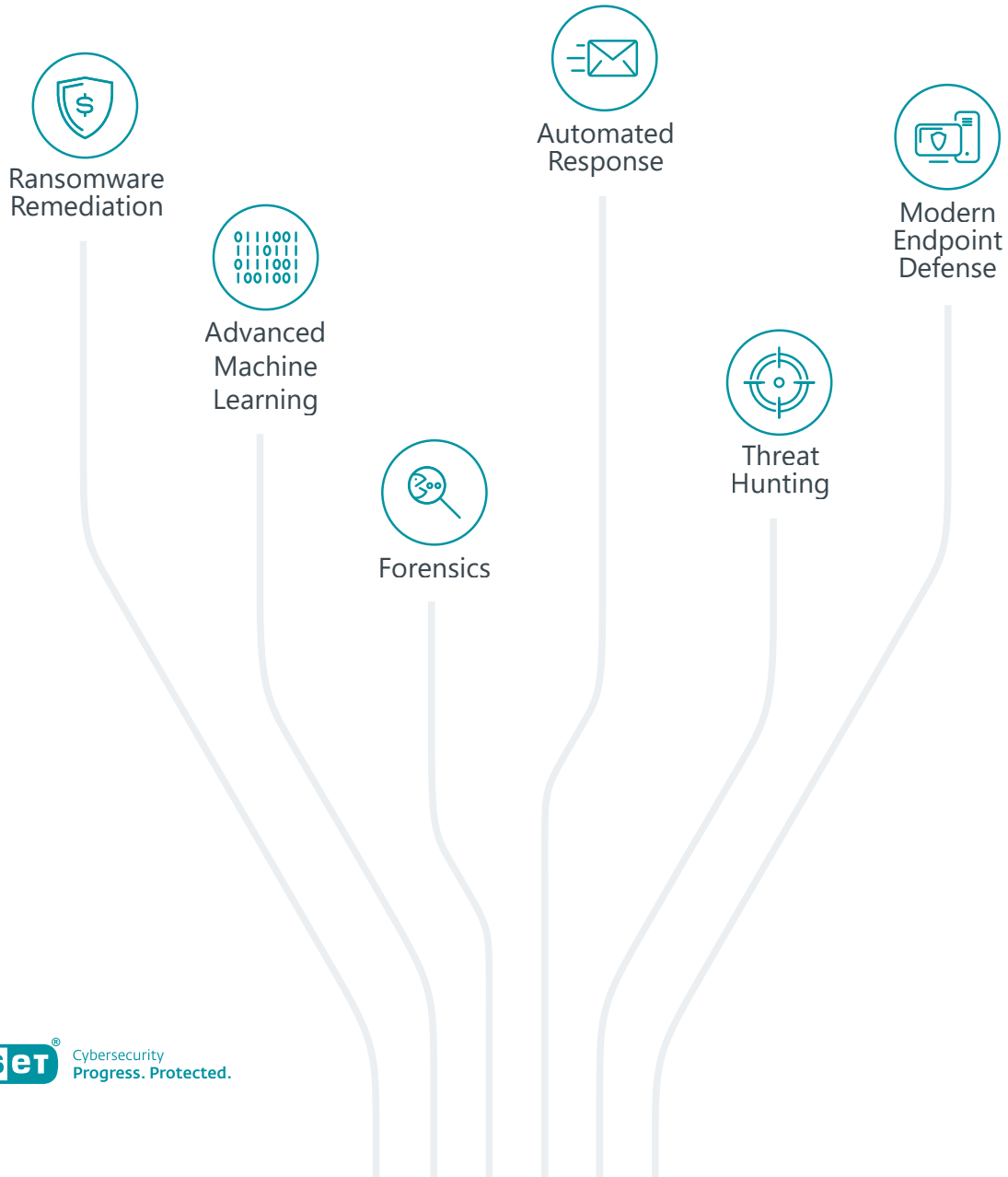
A unified security management platform
interface providing superior network visibility

Progress. Protected.

What is a security management console?

ESET PROTECT is a powerful Unified Endpoint Management (UEM) console that serves as the gateway to the full capabilities of the ESET PROTECT Platform. Accessible through an intuitive, easy-to-navigate interface—whether deployed on-premises or in the cloud—it delivers real-time visibility and unified control over all your endpoints, wherever they operate.

Engineered as a true single pane of glass, ESET PROTECT centralizes the management of ESET security across your environment. It orchestrates prevention, detection, and response layers across desktops, servers, virtual machines, cloud workloads, and managed mobile devices—ensuring every platform receives consistent, comprehensive protection.



The ESET Difference

PREVENTION TO RESPONSE

Within a single console, ESET PROTECT combines the management of multiple ESET security solutions. From threat prevention to detection and response, it covers your entire organization in a multilayered fashion for the best level of protection.

SINGLE-CLICK INCIDENT REMEDIATIONS

From the main dashboard, an IT admin can quickly assess the situation and respond to issues. Actions such as creating an exclusion, submitting files for further analysis, or initiating a scan are available within a single click. Exclusions can be made by threat name, URL, hash or combination.

ADVANCED RBAC

Starting with MFA-protected access, the console is equipped with an advanced Role-Based Access Control (RBAC) system. Assign admins and console users to specific network branches, groups of objects, and specify permission sets with a high degree of granularity.

MSP READY

If you're a Managed Service Provider (MSP) taking care of your clients' networks, you'll appreciate the full multi-tenancy capabilities of ESET PROTECT. MSP licenses are automatically detected and synced with the licensing server, and the console lets you do advanced actions such as install/ remove any 3rd party application, run scripts and remote commands, list running processes, HW configurations, etc.

PROVEN AND TRUSTED

ESET has been in the security industry for over 30 years, and we continue to evolve our technology to stay one step ahead of the newest threats. This has led us to be trusted by over 110 million users worldwide. Our technology is constantly scrutinized and validated by third-party testers who show how effective our approach is at stopping the latest threats.

DYNAMIC AND CUSTOM REPORTING

ESET PROTECT provides over 170 built-in reports and allows you to create custom reports from over 1000 data points. This allows organizations to create reports to look and feel exactly as they might want. Once created, reports can be set up to be generated and emailed at scheduled intervals.

AUTOMATION FRAMEWORK

Dynamic groups can sort computers based on current device status or defined inclusion criteria. Tasks can then be set up to trigger actions such as scans, policy changes or software installs / uninstalls based off dynamic group membership changes.

FULLY AUTOMATED VDI SUPPORT

A comprehensive hardware detection algorithm is used to determine the identity of the machine based on its hardware. This allows automated re-imaging and cloning of non-persistent hardware environments. Therefore, ESET's VDI support requires no manual interaction and is fully automated.

FULLY CUSTOMIZABLE NOTIFICATION SYSTEM

The notification system features a full "what you see is what you get" editor, where you will be able to fully configure notifications to be alerted on the exact information you want to be notified about.

Technical features

SINGLE PANE OF GLASS

All ESET endpoint products can be managed from a single ESET PROTECT console. This includes workstations, mobiles, servers, and virtual machines and the following OSes: Windows, macOS, Linux, and Android.

SUPPORT FOR XDR

To further improve situational awareness and provide visibility across your network, ESET PROTECT works together with ESET Inspect, the XDR-enabling component of the ESET PROTECT platform. ESET Inspect is multiplatform (Windows, macOS and Linux), enables advanced threat-hunting and remediation, and can seamlessly integrate with your Security Operations Center.

CLOUD MDM

Cloud MDM is included and requires no specialized tools to operate. Microsoft Intune, Apple Business Manager and VMware Workspace ONE are all supported.

FULL DISK ENCRYPTON (FDE)

Full Disk Encryption is native to ESET PROTECT, managing the encryption of data on both Windows and Mac (FileVault) endpoints, improving data security and helping organizations solve the problem of data regulation compliance.

ADVANCED THREAT DEFENSE

The support for advanced threat defense greatly improves detection of zero-day threats such as ransomware by quickly analyzing suspicious files in ESET's powerful cloud sandbox. In addition, it runs a battery of highly comprehensive malware scans, including cloud detonation.This allows you to do more from a single location by dynamically grouping computers based on make, model, OS, processor, RAM, HD space and many more items.

CLOUD WORKLOAD PROTECTION

ESET PROTECT includes built-in Cloud Workload Protection that secures virtual machines in AWS, Azure and Google Cloud at no extra cost. It reduces the cloud attack surface, enriches visibility for faster threat detection and response, and unifies security management across endpoints and cloud workloads in a single console.

MDR-READY

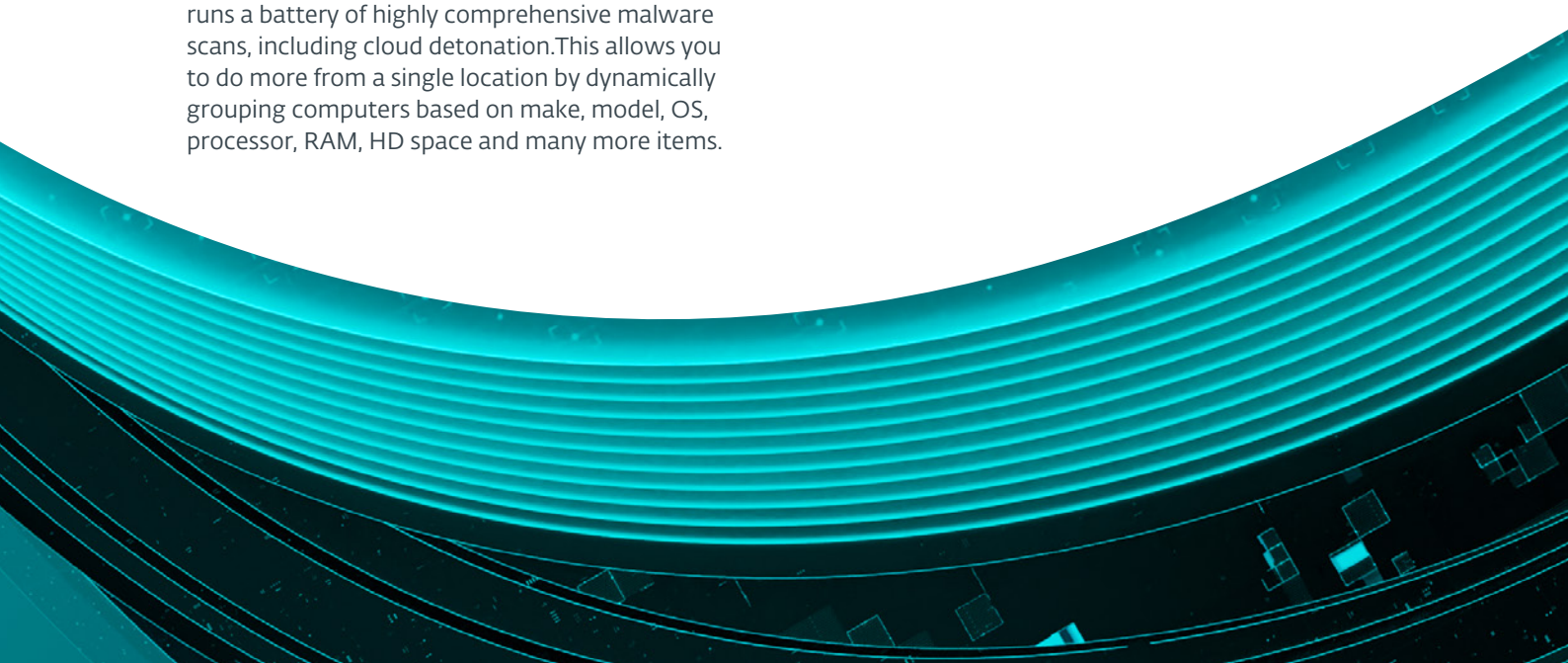
ESET PROTECT is MDR-ready, giving customers an easy path to always-on expert protection. By enabling ESET's Managed Detection and Response service, organizations gain 24/7 threat monitoring, rapid detection, and guided or automated response to incidents. This helps prevent breaches and ransomware attacks and ensures that critical threats are handled quickly by trained specialists.

HARDWARE/SOFTWARE INVENTORY

Not only does ESET PROTECT report on all installed software applications across an organization, it also reports on installed hardware. This allows for the full streaming of responsibilities across large enterprise teams.

COMPLETELY MULTITENANT

Multiple users and permission groups can be created to allow access to a limited portion of the ESET PROTECT console. This allows full streamlining of responsibilities across large enterprise teams.



GRANULAR POLICY CONTROL

Organizations can set up multiple policies for the same computer or group and can nest policies for inherited permissions. In addition, organizations can configure policy settings as user-configurable, so you can lock down any number of settings from end users.

SAFE BUILT-IN REMOTE ACCESS

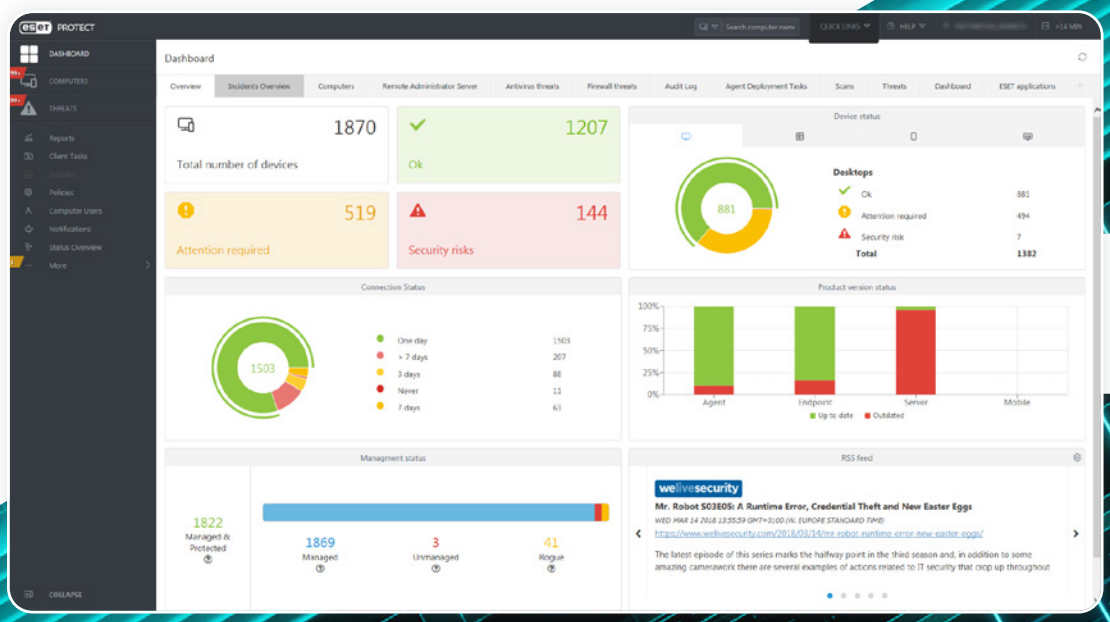
Native to the ESET PROTECT ecosystem, ESET Remote Access allows administrators to connect to multiple devices and servers securely in real time. Managed from the ESET PROTECT Cloud Console, it ensures protected sessions and reliable connectivity—even when a device is isolated from the network—enabling fast, seamless IT support and issue resolution.

COMPREHENSIVE INTEGRATIONS

Integration with tools like SIEM and SOAR is possible thanks to our comprehensive, easy-to-use APIs, documented via Swagger. In addition, ESET PROTECT supports JSON and LEEF formats for all log information.

ESET VULNERABILITY & PATCH MANAGEMENT

Actively tracks vulnerabilities in operating systems and common applications, and enables automated patching across all endpoints managed through ESET PROTECT.



Dashboard of **ESET PROTECT**

Cybersecurity
Progress. Protected.

Use Cases

VDI deployments

PROBLEM

Non-persistent hardware environments typically require manual interaction from an IT department and create reporting and visibility nightmares.

SOLUTION

- ✓ After deploying a master image to computers already present in ESET PROTECT, computers will continue reporting to the previous instance despite a complete re-imaging of the system.
- ✓ Machines returning to their initial state at the end of a work shift will not cause duplicate machines and instead will be matched into one record.
- ✓ Upon deployment of non-persistent images, you can create an image that includes the agent, so whenever a new machine is created with another hardware fingerprint, it automatically creates new records in ESET PROTECT.

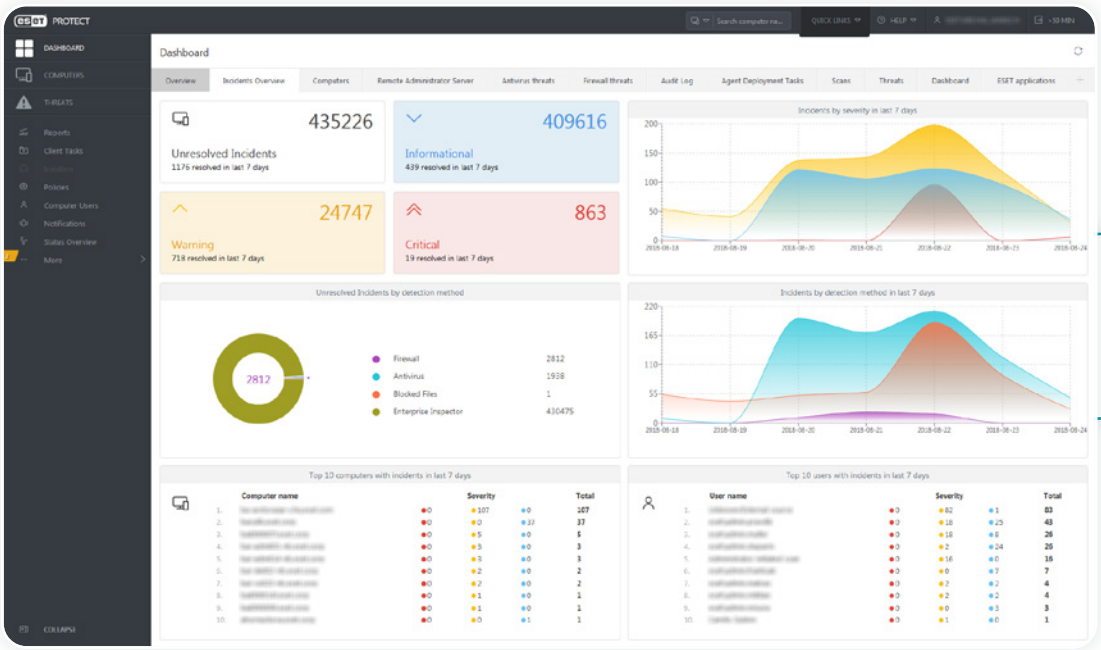
Software remediation

PROBLEM

Organizations need to know when unapproved software has been installed, and to remediate the software afterwards.

SOLUTION

- ✓ Set up a dynamic group within ESET PROTECT to look for a specific unwanted piece of software.
- ✓ Create a notification to alert the IT department when a computer meets this criterion.
- ✓ Set up a software uninstall task in the ESET PROTECT console to execute automatically when a computer meets the dynamic group criteria.
- ✓ Set up a user notification that automatically pops up on the user's screen, indicating that they have committed a software installation violation by installing the software in question.



ESET PROTECT dashboard—incidents overview

Ransomware

PROBLEM

A user opens a malicious email containing a new form of ransomware.

SOLUTION

- ✓ IT department receives a notification via email and their SIEM that a new threat was detected on a certain computer.
- ✓ A scan is initiated with a single click on the infected computer.
- ✓ The file is submitted to ESET LiveGuard Advanced with another click.
- ✓ After confirming the threat has been contained, warnings in the ESET PROTECT console are cleared automatically.

Code developers

PROBLEM

Programmers who work with code on their work computers might tend to create false positives due to compiling software.

SOLUTION

- ✓ IT department receives a notification via email and its SIEM that a new threat was found.
- ✓ The notification shows the threat came from a developer's computer.
- ✓ With one click, the file is submitted to ESET LiveGuard Advanced to confirm the file is not malicious.
- ✓ IT department, with one click, puts an exclusion in place to prevent future false positives from being displayed on this folder.

Hardware and software inventory

PROBLEM

Organizations need to know what software is installed on each computer, as well as how old each computer is.

SOLUTION

- ✓ View every installed piece of software, including version number, in the computer record.
- ✓ View every computer's hardware details, such as device, manufacturer, model, serial number, processor, RAM, HD space and more.
- ✓ Run reports to view a more holistic view of an organization in order to make budgetary decisions on hardware upgrades in future years based on current makes and models.

HOW TO BUY:

Simply purchase any of the solutions for businesses directly from our dedicated website.

START YOUR 30-DAY TRIAL NOW

Unlock your 30-day free trial to test out the fully functional solution, including protection for endpoints.

This is ESET

Cybersecurity built for confidence and control

ESET provides purpose-built cybersecurity that empowers organizations and individuals to achieve digital independence in an increasingly AI-driven world.

Headquartered in the European Union and privately owned, ESET develops proprietary AI-powered cybersecurity technologies and sovereign AI models engineered to protect the digital ecosystem and AI infrastructure.

Every solution ESET builds is shaped by more than 35 years of cybersecurity expertise, bringing human experience, judgment and values to every decision. Combined with a proactive, prevention-first approach, ESET protects against conventional and AI cyberthreats. Grounded in scientific rigor and powered by 11 global R&D centers, ESET continuously advances research and innovation to deliver cybersecurity that is effortless and always under expert oversight. Its technologies are consistently validated by leading independent testing organizations.

ESET protects millions of users and organizations across 178 countries. Guided by a commitment to responsible AI and customer trust, ESET protects the progress that technology enables.

ESET IN NUMBERS

1bn+
protected internet users

500k+
business customers

178
countries

11
global R&D centers

SOME OF OUR CUSTOMERS

MITSUBISHI MOTORS
Drive your Ambition

protected by ESET since 2017
more than 9,500 devices

protected by ESET since 2019
1,200 devices & 2,700 mailboxes

Canon
Canon Marketing Japan Group

protected by ESET since 2016
more than 23,000 devices

ISP security partner since 2008
2 million customer base

RECOGNITION

SE LABS ® AWARDS Enterprise Endpoint (Windows) WINNER 2025

Winner of the **Best Enterprise Endpoint** and **Best Small Business Endpoint** awards at the SE LABS Awards 2025

Gartner Peer Insights **Customers' Choice** 2026

Named a **Customers' Choice** in Gartner® Peer Insights™ **"Voice of the Customer" Endpoint Protection Platforms** report 2026

FROST & SULLIVAN

Named a **Leader** in Frost Radar: Endpoint Security 2025, demonstrating excellence in growth & innovation

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