

DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR KASEYA VSA X



For MSPs (managed service providers) using the Kaseya VSA X remote monitoring and management (RMM) tool, ESET provides a state-of-the-art plugin to connect Kaseya VSA X directly to ESET endpoint security solutions for Windows devices.

The ESET Direct Endpoint Management (DEM) plugin for Kaseya VSA X offers MSPs a comprehensive range of functionalities, including rapid installation and deployment, policy management, and automated monitoring of ESET security products. This integration leverages the scripting, task, and workflow capabilities of Kaseya VSA X, as well as custom field support.

CAPABILITIES

The plugin provides three main functionalities.

ONE-CLICK DEPLOYMENT

Directly deploys ESET Security products to secure endpoints, and can also install, reinstall and uninstall ESET endpoint software.

TASK AUTOMATION

Allows you to easily perform tasks on endpoints. Includes **Activation** and **Deactivation**, **Configuration Changes**, **Running Remote Scans** and **Updates**.

MONITORING

Leverage Kaseya's workflow and task functionality in tandem with the plugin to monitor the health and status of your ESET endpoint products, or to perform automated tasks.

SYSTEM REQUIREMENTS

Supported ESET Business Products

- ✓ ESET Endpoint Antivirus for Windows
- ✓ ESET Endpoint Security for Windows
- ESET Server Security for Microsoft Windows Server

For the complete list of supported ESET products visit help.eset.com.

Kaseya VSA X

To review Kaseya VSA X system requirements, please visit Kaseya's website.

HOW TO AUTOMATE

These are examples of how you can use the plugin components to your advantage to automate the management of endpoint security, and save time creating and resolving tickets.

1. SET-AND-FORGET DEPLOYMENT

Situation: When onboarding a new customer or maintaining an existing customer, you want to ensure that ESET is deployed to their endpoints.

How to automate: To achieve this, leverage Kaseya Workflows to run the ESET plugin script with the "onboard" parameter.

2. ENSURE DETECTION DEFINITIONS UPDATES

Situation: While ESET antimalware has a default update task running, you can set up an additional remote update in case the default one fails.

How to automate: To achieve this, create a Kaseya Task that runs the ESET plugin script with the "update" parameter once every day.

3. ENFORCE CONFIGURATION

Situation: You want to make sure that all devices within the given group are using the same configuration policies.

How to automate: To achieve this, create a Kaseya Task that runs once every day to enforce the desired configuration.

4. AUTOMATED SCAN IN RESPONSE TO A DETECTION

Situation: One of your endpoints has reported a detected threat. Perform a scan afterward for peace of mind.

How to automate: The achieve this, create a Kaseya Workflow that will monitor the Windows Event Log for events matching the plugin's "New Threat" event. If such an event is encountered, the ESET plugin script can be run with the "scan" parameter.

BENEFITS

FAST DEPLOYMENT

With no need to install a cloud or on-premise console, you're up and running within minutes.

QUICK LEARNING CURVE

The direct endpoint management plugin connects directly to the familiar environment of Kaseya VSA X. There is no need to learn how to use it.

LEVERAGE THE ESET CONSOLE

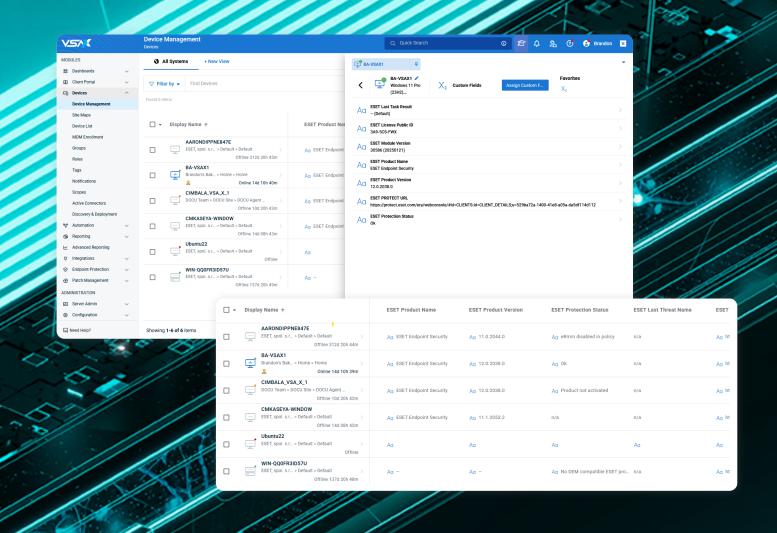
The plugin works superbly in tandem with the ESET PROTECT console (although it can also be used independently).

BEST PLUGIN FUNCTIONALITY

With the ESET Endpoint Management plugin for Kaseya VSA X, you get the best endpoint protection plugin, with the widest range of capabilities and automation options.

SAVE TIME AND MONEY

The plugin's capabilities combined with ESET's trademark detection and extremely low support burden give you an unparalleled profit-perseat ratio.



ESET IN NUMBERS

1bn+

protected internet users

500k+

business customers

10k+

MSP partners

11

global R&D centers

