



DIRECT ENDPOINT MANAGEMENT

PLUGIN FOR KASEYA VSA X

For MSPs (managed service providers) using the Kaseya VSA X remote monitoring and management (RMM) tool, ESET provides a state-of-the-art plugin to connect Kaseya VSA X directly to ESET endpoint security solutions for Windows devices.

The ESET Direct Endpoint Management (DEM) plugin for Kaseya VSA X offers MSPs a comprehensive range of functionalities, including rapid installation and deployment, policy management, and automated monitoring of ESET security products. This integration leverages the scripting, task, and workflow capabilities of Kaseya VSA X, as well as custom field support.

CAPABILITIES

The plugin provides three main functionalities.

ONE-CLICK DEPLOYMENT

Directly deploys ESET Security products to secure endpoints, and can also install, reinstall and uninstall ESET endpoint software.

TASK AUTOMATION

Allows you to easily perform tasks on endpoints. Includes **Activation** and **Deactivation**, **Configuration Changes**, **Running Remote Scans** and **Updates**.

MONITORING

Leverage Kaseya's workflow and task functionality in tandem with the plugin to monitor the health and status of your ESET endpoint products, or to perform automated tasks.

SYSTEM REQUIREMENTS

Supported ESET Business Products

- ✓ ESET Endpoint Antivirus for Windows
- ✓ ESET Endpoint Security for Windows
- ✓ ESET Server Security for Microsoft Windows Server

For the complete list of supported ESET products visit help.eset.com.

Kaseya VSA X

To review Kaseya VSA X system requirements, please visit Kaseya's website.

HOW TO AUTOMATE

These are examples of how you can use the plugin components to your advantage to automate the management of endpoint security, and save time creating and resolving tickets.

1. SET-AND-FORGET DEPLOYMENT

Situation: When onboarding a new customer or maintaining an existing customer, you want to ensure that ESET is deployed to their endpoints.

How to automate: To achieve this, leverage Kaseya Workflows to run the ESET plugin script with the "onboard" parameter.

2. ENSURE DETECTION DEFINITIONS UPDATES

Situation: While ESET antimalware has a default update task running, you can set up an additional remote update in case the default one fails.

How to automate: To achieve this, create a Kaseya Task that runs the ESET plugin script with the "update" parameter once every day.

3. ENFORCE CONFIGURATION

Situation: You want to make sure that all devices within the given group are using the same configuration policies.

How to automate: To achieve this, create a Kaseya Task that runs once every day to enforce the desired configuration.

4. AUTOMATED SCAN IN RESPONSE TO A DETECTION

Situation: One of your endpoints has reported a detected threat. Perform a scan afterward for peace of mind.

How to automate: To achieve this, create a Kaseya Workflow that will monitor the Windows Event Log for events matching the plugin's "New Threat" event. If such an event is encountered, the ESET plugin script can be run with the "scan" parameter.

BENEFITS

FAST DEPLOYMENT

With no need to install a cloud or on-premise console, you're up and running within minutes.

QUICK LEARNING CURVE

The direct endpoint management plugin connects directly to the familiar environment of Kaseya VSA X. There is no need to learn how to use it.

LEVERAGE THE ESET CONSOLE

The plugin works superbly in tandem with the ESET PROTECT console (although it can also be used independently).

BEST PLUGIN FUNCTIONALITY

With the ESET Endpoint Management plugin for Kaseya VSA X, you get the best endpoint protection plugin, with the widest range of capabilities and automation options.

SAVE TIME AND MONEY

The plugin's capabilities combined with ESET's trademark detection and extremely low support burden give you an unparalleled profit-per-seat ratio.

VSAX

Device Management

Devices

Quick Search

Brandon

MODULES

Dashboards

Client Portal

Devices

Device Management

Site Maps

Device List

MDM Enrollment

Groups

Roles

Tags

Notifications

Scopes

Active Connectors

Discovery & Deployment

Automation

Reporting

Advanced Reporting

Integrations

Endpoint Protection

Patch Management

ADMINISTRATION

Server Admin

Configuration

All Systems

New View

Filter by

Find Devices

Found 6 Items

Display Name

ESET Product Name

AARONDIPPNE847E

ESET, spol. s.r.o. > Default > Default

Offline 312d 20h 45m

Aq

ESET Endpoint Security

BA-VSAX1

Brandon's Bak... > Home > Home

Online 14d 10h 40m

Aq

ESET Endpoint Security

CIMBALA_VSA_X_1

DOCU Team > DOCU Site > DOCU Agent ...

Offline 10d 20h 43m

Aq

ESET Endpoint Security

CMKASEYA-WINDOW

ESET, spol. s.r.o. > Default > Default

Offline 14d 08h 43m

Aq

ESET Endpoint Security

Ubuntu22

ESET, spol. s.r.o. > Default > Default

Offline

Aq

WIN-QQ0FR3ID57U

ESET, spol. s.r.o. > Default > Default

Offline 137d 20h 49m

Aq

BA-VSAX1

ESET Last Task Result

Windows 11 Pro (23H2)...

ESET License Public ID

3A9-SCS-FWX

ESET Module Version

30586 (20250121)

ESET Product Name

ESET Endpoint Security

ESET Product Version

12.0.2038.0

ESET PROTECT URL

https://protect.eset.com/era/webconsole/#id=CLIENTS:Id=CLIENT_DETAIL:Su=529ba72a-1400-41e8-a05a-da5df114d112

ESET Protection Status

Ok

Display Name	ESET Product Name	ESET Product Version	ESET Protection Status	ESET Last Threat Name	ESET
AARONDIPPNE847E ESET, spol. s.r.o. > Default > Default Offline 312d 20h 44m	Aq ESET Endpoint Security	Aq 11.0.2044.0	Aq eRmm disabled in policy	n/a	Aq ht
BA-VSAX1 Brandon's Bak... > Home > Home Online 14d 10h 39m	Aq ESET Endpoint Security	Aq 12.0.2038.0	Aq Ok	n/a	Aq ht
CIMBALA_VSA_X_1 DOCU Team > DOCU Site > DOCU Agent ... Offline 10d 20h 42m	Aq ESET Endpoint Security	Aq 12.0.2038.0	Aq Product not activated	n/a	Aq ht
CMKASEYA-WINDOW ESET, spol. s.r.o. > Default > Default Offline 14d 08h 42m	Aq ESET Endpoint Security	Aq 11.1.2053.2	n/a	n/a	Aq ht
Ubuntu22 ESET, spol. s.r.o. > Default > Default Offline	Aq	Aq	Aq	Aq	Aq
WIN-QQ0FR3ID57U ESET, spol. s.r.o. > Default > Default Offline 137d 20h 48m	Aq	Aq	Aq No DEM compatible ESET pro...	n/a	Aq ht

ESET IN NUMBERS

1bn+
protected
internet users

500k+
business
customers

10k+
MSP
partners

11
global R&D
centers

eset Digital Security
Progress. Protected.

SOLUTION BRIEF