Red Lea Chickens Pty Ltd, Australia

*"ESET is a reliable security solution that is easy to manage…
the business benefits from the extra protection and less downtime."*

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Industry: **Manufacturing**

Country: **Australia**

Website: **www.redlea.com.au**

Product: **ESET Endpoint Security + ESET File Security**

No. of licenses: **100**

THE CUSTOMER

Nestled between Blue Mountains National Park and Sydney in Australia is Blacktown, home to Red Lea. From humble beginnings, selling fresh poultry door-to-door, the family business is now a farmer, producer, wholesaler and retailer of chicken-based products employing over 500 staff. Alongside its state of the art processing plant, the company cooks and serves its produce in 38 speciality locations as well as supplying supermarkets, butchers, restaurants and hotels. With so many processes, locations, clients and staff to consider, Red Lea's communications and logistical man-agement has to be first class, if the company is to live up to its fresh is best core value. And that means fast, efficient and secure IT systems.

THE CHALLENGE

"Prior to implementing ESET we were using a wide range of both free and paid antivirus products across the fleet" says Brian Keenes, IT Manager for Red Lea. *"Management of the different packages was difficult and time consuming. We wanted something that provided central administration, basic reporting of all monitored devices and allowed updates to be pushed to the clients."*

A number of years ago Brian decided to weigh up the company's IT security options but couldn't find a solution that met all of Red Lea's needs. *"At the time I ended up falling back on a competitor's product that was hugely complicated to install with a large amount of patching and hacking to get the central admin server set up."* Although, when Red Lea decided it was time to take the next step, the landscape had changed.

THE SOLUTION

"When it came time to implement a centralised AV solution for Red Lea I was impressed when evaluating ESET that it now had a range of Virtual Machines ready to deploy for the admin server," Brian continues. *"It proved to be a fairly straightforward process of mounting up the VM in our environment and configuring the administration. The central management was running in a few hours and later that week, while testing, we had a live outbreak on a desktop. The system was able to alert both IT and the end users, allowing support staff to get the situation under control."*

KEY BENEFITS FOR RED LEA

- **Centralised AV solution that is easy to manage**
- **Automated updates on managed devices**
- **Quick and easy status reports**
- **Simple licensing**
- **Extra protection for the business**

"ESET is a reliable security solution that is easy to manage. As we are able to respond to issues faster, and automate updates and run reports on the status of the managed devices it makes life easier for the IT Department. Crucially, the business benefits from the extra protection and less downtime."

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